



Setcom Mobile Payment Guide

Copyright and Trademark

© 2009 Setcom (Pty) Ltd. All Rights Reserved. Setcom and the Setcom logo are registered trademarks of Setcom (Pty) Ltd. Designated trademarks and brands are the property of their respective owners.

Notice of Liability

The information in this guide is distributed on an “as is” basis. All information provided in this document is provided with good will. The authors and publishers of this manual are not responsible for loss, or purported loss due to any contents of this publication.

Summary of Revisions

Version	Date	Changed By	Changes Made
1.0.0	01 Nov 2006	D Liu - Setcom	Original document created
1.0.1	12 Jan 2009	D Liu - Setcom	Added Revision history, table of content and reformat

Table of Content

INTRODUCTION.....	5
SMS/TEXT TO NUMBER.....	5
MOBILE KEYWORD AND COMMANDS	5
MAKING A CREDIT CARD IMPRINT	7
WITHDRAWALS.....	8
MOBILE PAYMENT COVERAGE LIST	9
ADDITIONAL INFORMATION.....	13

Introduction

The Setcom Mobile Payment Guide provides instructions for using the following features:

- Collect a payment
- Pay a merchant
- Withdraw funds to your bank account
- Balance enquiry
- Mini statement enquiry
- Changing alerts

SMS/Text to Number

+447781482186 for United Kingdom or

33006 for South Africa or

See Appendix 1 for full list of 106 countries

Mobile Keyword and Commands



Collect a payment

go pin <Your Setcom PIN> **collect from** <customer's mobile no.> **card** <16-digit credit card no.> **expiry** <4-digit expiry date> **cvv** <3-digit CVV no.> **total** <amount to pay> <currency: USD, EUR, GBP, or ZAR>

Example:

go pin 123456 collect from 27831234567 card 4111222233334444 expiry 0711 cvv 123 total 123.45 usd



Pay a merchant

go pay to <merchant's mobile no.> **card** <16-digit credit card no.> **expiry** <4-digit expiry date> **cvv** <3-digit CVV no.> **total** <amount to pay> <currency: USD, EUR, GBP, or ZAR>

Example:

go pay to 27831234567 card 4111222233334444 expiry 0711 cvv 123 total 123.45 usd



Withdraw funds to your bank account

go pin <Your Setcom PIN> **withdraw acc** <bank account no.> **total** <amount to withdraw> <currency: USD, EUR, GBP, or ZAR>

Example:

go pin 123456 withdraw acc 123456 total 123.45 usd



View your balance

go pin <Your Setcom PIN> **balance** <currency: USD, EUR, GBP, ZAR or ALL>

Example:

go pin 123456 balance all



View a mini statement of your last three transactions

go pin <Your Setcom PIN> **statement** <currency: USD, EUR, GBP, or ZAR>

Example:

go pin 123456 statement usd

Change the alerts that you receive



go pin <Your Setcom PIN> **alert** <Type of Alert: All, None, Send, or Receive>

Type of Alert:

All – Receive all alerts

None – Receive no alerts

Send – Receive alerts when making payments

Receive – Receive alerts when receiving payments

Example:

go pin 123456 alert all

Making a Credit Card Imprint

Once a transaction has been successfully processed, you will be issued a transaction number. Write it down for your own reference. Both you and your client will receive an SMS confirming a successful transaction.

To help you if the client disputes a charge later on, you must make an imprint of the client's credit card on the carbon paper invoice that you issue to the client, and obtain the client's signature on it. Make the imprint by using a pen and scratch over the front of the card.

Check that the signature on the back of the card is the same as on the invoice. If they do not match, you cannot accept the purchase.

Fax the invoice with the credit card imprint to Setcom. Setcom must receive this fax before the funds will be available for withdrawal to your bank account.

Go to <http://www.setcom.com/www/redirect/contactus.cfm> for the latest fax numbers.

MAKE AN IMPRINT OF THE CLIENT'S CREDIT CARD



Insert the credit card between the top and the carbon copy of the invoice ...



... then scratch and make a clear imprint of the card. Your client must sign the invoice.

Withdrawals

Setcom works like an electronic wallet. Payments from your clients are stored in your Setcom account to avoid incurring excessive bank transfer charges each time you receive payment. You can withdraw lump sums from Setcom to your bank account anytime by sending an withdraw funds SMS or online at www.setcom.com.

Mobile Payment Coverage List

Setcom Mobile Payment is available in 66 countries and 134 networks as listed below.

Country	Network	Send SMS to
UK	Hutchison 3G UK Ltd	+447781482186
	O2 (BT Cellnet)	+447781482186
	Orange	+447781482186
	T-Mobile (One-2-One, Virgin, C&W)	+447781482186
	Vodafone	+447781482186
South Africa	Cell C	33006
	MTN	33006
	Vodacom	33006
Andorra	Mobiland (STA)	+447781482186
Anguilla	Cable & Wireless	+447781482186
Australia	Hutchinson 3G	+447781482186
	Vodafone	+447781482186
	YES Optus (Singtel)	+447781482186
Austria	Connect (ONE)	+447781482186
	Mobikom (Telekom, A1, PTA)	+447781482186
	TRE (H3G)	+447781482186
Belgium	BASE (KPN Orange)	+447781482186
	Mobistar	+447781482186
	Proximus (Belgacom)	+447781482186
Croatia	T-Mobile (HT Mobile, Cronet, Croatian Tele.)	+447781482186
Cuba	C-COM (Etecsa)	+447781482186
Czech Republic	T-Mobile (Radiomobil)	+447781482186
	Telefonica O2 (EuroTel)	+447781482186
Denmark	Orange (Mobilix)	+447781482186
	Sonofon (Dansk Mobil Telefon)	+447781482186
	TDC (Tele Denmark)	+447781482186
	Telia (Orange)	+447781482186
	Tellmore (Virtual:Tele Danmark)	+447781482186
Egypt	ECMS MobiNil	+447781482186
Estonia	EMT	+447781482186
	Radiolinja	+447781482186
Faroe Islands	Faroese Telecom	+447781482186
	Kall Telecom	+447781482186
Finland	Elisa (Oy Radiolinja Ab)	+447781482186
	Finnet (Finnish 2G Suomen)	+447781482186
	Sonera (Tele)	+447781482186
France	SFR	+447781482186
Germany	E-Plus	+447781482186

	Group 3G	+447781482186
	MobilCom	+447781482186
	O2 (Viag, E2)	+447781482186
	T-Mobil (D1, Detemobil)	+447781482186
	Vodafone (D2, Man.man, Mobilfunk)	+447781482186
Gibraltar	Gibtel	+447781482186
Greece	TIM (Telestet, Stet Hellas)	+447781482186
	Vodafone (Panafon)	+447781482186
Greenland	TELE Greenland	+447781482186
Guernsey	Cable & Wireless	+447781482186
HongKong	HK CSL (900/1800)	+447781482186
	Hutchison (Orange 2G)	+447781482186
	Hutchison 3G	+447781482186
	Peoples	+447781482186
	SmarTone	+447781482186
	Sunday (Mandarin)	+447781482186
Hungary	Pannon GSM	+447781482186
	Vodafone (V.R.A.M Tele.)	+447781482186
Iceland	Landssimi	+447781482186
India	Airtel - Karnataka (Bharti)	+447781482186
	Bharti Cellular - Delhi	+447781482186
	BPL Mobile Cellular (Kerala)	+447781482186
	BPL Mobile Cellular (Maharashtra)	+447781482186
	BPL Mobile Comm (Mumbai)	+447781482186
	Hutchinson East (Usha Martin-Kolkata)	+447781482186
	Hutchison Essar (Sterling-Delhi)	+447781482186
	Hutchison Essar Telecom	+447781482186
	IDEA Mobile Comm - Kerala	+447781482186
	IDEA Mobile Comm - Upwest	+447781482186
	Spice Commns - Punjab	+447781482186
Ireland	Meteor	+447781482186
	O2 (Esat Digifone)	+447781482186
Isle of Man	O2 (Manx, Pronto)	+447781482186
Israel	Cellcom Israel Ltd	+447781482186
Italy	TIM	+447781482186
	TRE (H3G)	+447781482186
	Vodafone (Omnitel)	+447781482186
Ivory Coast	Loteny (TELECEL, MTN)	+447781482186
Jersey	Jersey Telecoms	+447781482186
Kenya	KenCell	+447781482186
	Safaricom	+447781482186
Kuwait	Vodafone (MTC)	+447781482186
Liechtenstein	Swisscom (Telecom FL, Comfone)	+447781482186
	Tele2 AG (Tango)	+447781482186
	Bite GSM (UAB)	+447781482186

Luxembourg	Millicom SA	+447781482186
	P&T LuxGSM (EPT)	+447781482186
	VOX	+447781482186
Macau	CTM (Telemovel)	+447781482186
Malawi	Telekom Networks (Callpoint)	+447781482186
Malaysia	Maxis (Binariang, Timecel)	+447781482186
Maldives	Dhiraagu	+447781482186
Malta	Go Mobile	+447781482186
Mauritius	Cellplus	+447781482186
Moldova	VoxTel	+447781482186
Monaco	Monaco Telecom	+447781482186
Morocco	Maroc Telecom (IAM,Itisallat al Majhrib)	+447781482186
	Medi Telecom	+447781482186
Namibia	MTC	+447781482186
Netherlands	KPN Telecom B.V.	+447781482186
	Orange (Dutchtone)	+447781482186
	T-Mobile (BEN)	+447781482186
	Telfort (O2)	+447781482186
	Vodafone (Libertel)	+447781482186
New Zealand	Vodafone (BellSouth)	+447781482186
Norway	NetCom	+447781482186
Oman	Omantel	+447781482186
Pakistan	UFone (PAKTEL)	+447781482186
Poland	Era (Heyah, Polska Telefonía Cyfrowa)	+447781482186
	Orange (Idea, PTK Centertel)	+447781482186
	PlusGSM (PolKomTel, SamiSwoi)	+447781482186
Portugal	Main Road Tele. (Optimus)	+447781482186
	TMN	+447781482186
	Vodafone (Telecel)	+447781482186
Qatar	Qatar Telecom (Q-Tel)	+447781482186
Romania	Orange (Dialog, Mobil Rom)	+447781482186
	Vodafone Romania S.A. (MobiFon, Connex)	+447781482186
Serbia & Montenegro	Mobtel	+447781482186
	Telekom Srbija	+447781482186
Seychelles	Cable and Wireless	+447781482186
Singapore	StarHub Pte Ltd.	+447781482186
Slovakia	Eurotel Bratislava as	+447781482186
	Orange (Globtel)	+447781482186
Slovenia	Mobitel GSM	+447781482186
South Africa	Cell C	33006
	MTN	33006
	Vodacom	33006
Spain	France Telecom España (Amena)	+447781482186
	Telefonica (Movistar)	+447781482186
	Vodafone (Airtel Movil)	+447781482186

Sri Lanka	MTN Networks (Pvt) Ltd	+447781482186
Sweden	Hi3G Access AB	+447781482186
	Tele2 (Comviq)	+447781482186
	Telia (Sonera, Mobitel)	+447781482186
Switzerland	Orange	+447781482186
	Sunrise (TDC, diax)	+447781482186
	Swisscom (Migros)	+447781482186
Tanzania	Vodacom (T) Ltd.	+447781482186
Thailand	Digital (Hello, Virtual for AIS)	+447781482186
	TAC (DTAC)	+447781482186
Turkey	IS-TIM (Aria)	+447781482186
	Telsim	+447781482186
	Turkcell	+447781482186
UK	Hutchison 3G UK Ltd	+447781482186
	O2 (BT Cellnet)	+447781482186
	Orange	+447781482186
	T-Mobile (One-2-One, Virgin, C&W)	+447781482186
	Vodafone	+447781482186

Additional Information

For detailed information on each product offering please contact Setcom's Sales Department.

Tel:	United Kingdom	+44 (0)20 3051 6320
	United States of America	+1 (408) 850 6530
	South Africa	+27 (83) 913 0000
Fax:	Austria	+43 820 901 194723
	Belgium	+32 70 42 9534
	France	+33 821 482 900
	Germany	+49 1805 48202 52313
	Hong Kong	+852 301 59146
	Netherlands	+31 84 739 0926
	South Africa	(086) 615 1486
	United Kingdom	+44 (20) 7681 3303
	United States of America	+1 501 643 0401
Email	sales@setcom.com	
Web	www.setcom.com	
Postal	P.O. Box 5803 Rivonia 2128 South Africa	